

**MELBOURNE  
PATHOLOGY**

## Information for Doctors

# PreCollect: Supporting clinicians with Telehealth requests

As Telehealth continues to be a part of medical practice, Melbourne Pathology is here to support clinicians with PreCollect. Instead of sending the referral to your patient, you can securely send it to Melbourne Pathology by fax or email. We will enter their demographics into our laboratory information system and send the patient an SMS with a link to their pathology referral where they can present at their most convenient collection centre.

### How does PreCollect work?

PreCollect allows clinicians to send a patient's referral to one central email or fax whereby Melbourne Pathology can then enter the patient's details into our system and send a simple barcode to the patient via SMS. The barcode can be scanned when they attend any Melbourne Pathology collection centre. As the detail will already be 'precollected' into our laboratory information system (LIS), the patient will have a quicker visit to the collection centre.

### What do clinicians need to do?

Simply email the patient's referral to [email.referrals@mps.com.au](mailto:email.referrals@mps.com.au) or fax it to (03) 9287 7959. Please ensure the patient's mobile phone number is included. This allows our Data Entry department to make a start on the patient's episode - entering the patient and clinician details into our LIS. After these have been entered, an SMS is sent to the patient with a barcode (example right).



Once the SMS is received, the patient can then present to any Melbourne Pathology collection centre. To find their closest collection centre, the patient's SMS will include a link to locate their nearest branch or view the full list. Upon arrival, the pathology collector will scan the barcode with the pre-populated information and complete the pathology collection. This removes the need for handling any paperwork between patient and collector.

### Send patient referrals to:

Email [email.referrals@mps.com.au](mailto:email.referrals@mps.com.au)

Fax (03) 9287 7959